

Karlo Justo

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WORK EXPERIENCE

Structured Cable Technician – Smart-Tek Communications

Richmond, BC | April 2024 - 2025

- Installed and configured CCTV cameras, card readers, interphones, door strikes, motion sensors, and other low-voltage equipment.
- Ensured accurate placement of devices and cables based on blueprints and specifications.
- Routed and connected cables for optimal performance.

Technical Support – Inspiro Relia Inc.

Manila, Philippines | July 2019 – Mar 2021

- Provided Level 1 tech support for banking platforms, mobile apps, and digital services.
- Resolved hardware, software, and network issues quickly to reduce downtime.
- Assisted with credit card terminal setup and software updates.

IT Intern – Transnational Medical and Diagnostic Centre

- Delivered prompt tech support for end-users, resolving configuration and system issues.

EDUCATION

Douglas College – Post-Baccalaureate Diploma in Computer Science – Data Analytics

New Westminster, BC | May 2021 – Apr 2024

Adamson University – Bachelor's in Information Technology

Manila, Philippines | Jun 2013 – Mar 2018

- CCNA Routing and Switching Bootcamp – Ironlink Learning Centre

SKILLS

- Data Visualization: Tableau, Power BI
- Data Analytics: MongoDB (NoSQL), Python, R, Microsoft SQL
- Programming: C#, Java, ReactJS, Android Studio, Python
- Networking Tools: Packet Tracer, Wireshark, PuTTY
- Office Software: Microsoft Word, Excel, PowerPoint